ISTRIA INFO COVID-19

Dear guests,

for a safer stay in Istria, we have prepared a short list of instructions and rules of conduct with useful information. We wish you a pleasant and safe summer in Istria!

MANDATORY PRECAUTIONS

Please adhere to the following daily measures:

The minimum physical distance of 1.5 metres must be maintained in day-to-day life:

• in all public places

 public institutions and other places of public gatherings

• as well as in open areas

2 Enhanced hygiene measures, both indoors and outdoors as well as personal hygiene and the use of disinfectants must be implemented

3 Medical face masks must be worn:

- in public institutions
- on public transport
- in shopping centres and shops
- recommended in open markets

Detailed information is updated on a daily basis on our official website:

If necessary, you can contact your hosts/accommodation providers or the local tourist board for additional information.

Please be responsible! Civil Protection Headquarters and Tourist Boards of the Region of Istria



www.istra.com/covid-19



PROCEDURE IN CASE OF SUSPECTED COVID-19 DISEASE

If you notice even the slightest symptoms of the disease, please take the following measures immediately.

- 1 Stay inside your accommodation unit
- 2 Notify the manager or authorised person of the accommodation unit by phone about the disease
- 3 If it is not possible to contact the accommodation unit manager, please call the Istrian Health Centres' Call Centre: +385 95 3256006

Please **stay inside the accommodation unit** until you have had a medical examination and until you receive further instructions, **and inform all of your close contacts to do the same** (all guests who are part of the same group or the same family as the patient must also stay in their rooms).

While awaiting COVID-19 test results Your hosts will:

- Designate one person to communicate with the guest, without entering the accommodation unit itself. This person should be informed of the mandatory wearing of a protective mask and protective gloves and should maintain physical distance with the infected unit
- Provide you with a protective mask and tissues
- Inform you of the possibility of contactless delivery or purchase of ready meals
- Inform any contacts you might have had of the presumed COVID-19 infection and instruct them to remain inside their accommodation unit until the test findings are known

During the waiting period for results, it is necessary:

- To maintain the hygiene of the room on your own
- To use protective equipment (masks, gloves), to dispose of these in a waste bin with a lid in which two plastic waste bags have been placed, and then to wash and disinfect your hands thoroughly

Should the guest receive a positive COVID-19 test result, a competent doctor together with an epidemiologist will decide on further treatment.